



# Customer Return Request

Email to Oremus Mercy Sales Representative

Company Name		Date
Contact Name		☒
Phone		
Email		

Invoice Number	REASON	DATE Received	☒	☒ Description	Quantity

**WARRANTY:** We work very closely with all our suppliers and go to great lengths to carry only the highest quality religious art, every item in our web-site is covered by our No Questions Asked Warranty. All our products are backed by this 100% warranty against manufacturing defects. If the product you receive doesn't make you smile, simply return it for a replacement or credit.

**RETURNS:** You are free to return a product for exchange or credit at any-time within 20 days of the date of purchase, with the exception of items that have been engraved or that show neglect, wear or use. After 20 days we require a 15% restocking fee for any product returned to cover freight and handing fees.

**ITEMS AUTHORIZED FOR RETURN MUST BE RECEIVED IN RESALABLE CONDITION.  
NO CUSTOMER STICKERS ON PRODUCT**